



2024



KLP

KILKENNY MIGRANTS INFORMATION



Rialtas na hÉireann
Government of Ireland



Có-mhainithe ag an
Aontas Eorpach
Co-funded by the
European Union



"The Social Inclusion and Community Activation Programme (SICAP) is co-funded by the Irish Government, through the Department of Rural and Community Development, and the European Union through the European Social Fund Plus under the Employment, Inclusion, Skills and Training (EIST) Programme 2021- 2027."

URGENT HELP & SUPPORTS



24 Hour National
Listening Service

 **Freephone: 116 123**



Garda | Police Kilkenny

Kilkenny Garda
Station, Dominic
Street, Kilkenny,
R95 R291

 **999/112**

 **056 7775000**



St Lukes Hospital Kilkenny

Freshford Road,
Kilkenny
R95 FY71

 **(056) 7785000**

text about it

50808

24 Hour Crisis
Text Service



Text Hello to 50808



CAREDOC

Emergency Care out of hours
Doctor – you must phone first

 Caredoc Treatment Centre, Ayrfield Medical
Park, Granges Road, Kilkenny R95 P2EF

 **Phone: 0818 300 365**

NATIONAL ORGANISATIONS



Doras is an independent organisation working to promote and protect the rights of people from a migrant background in Ireland

CONTACT DORAS

📍 Doras Central Buildings, 51a O'Connell Street, Limerick. V94 W275

☎ T: 061 31032 | M: 083 080 2378 (24/7)

✉ info@doras.org

👤 **Migrant Victim Support:** 083 008 6391
Ukraine Support Line: 083 039 1819

📞 **Query and Appointments**
Please Call or Whatsapp:
(+353) 83 0802378



The Immigrant Council of Ireland is a human rights organisation and independent law centre. They support and advocate for the rights of immigrants and their families and act as a catalyst for public debate, legal and policy change.

CONTACT IMMIGRANT COUNCIL OF IRELAND:

📍 7 Red Cow Lane, Dublin 7 D07 XN29

Immigration Helpline:

01 6740200 | 01 6740202

☎ **Immigration Helpline:**

01 6740200

01 6740202

✉ **Anti racism support service:**
stopracism@immigrantcouncil.ie | admin@immigrantcouncil.ie



International Protection Accommodation Services (IPAS) manages the provision of temporary accommodation in Ireland. If you are an International Protection applicant and have a question about accommodation or related services.

CONTACT IPAS:

📍 Department of Children, Equality, Disability, Integration and Youth, Miesian Plaza, Lower Baggot Street, Dublin 2

✉ ipasinbox@equality.gov.ie



The Irish Refugee Council provide services and support for people seeking protection and people recognised as refugees in Ireland and advocate for humane and dignified protection procedures and responses to people fleeing persecution.

CONTACT IRISH REFUGEE COUNCIL:

☎ 01 764 5854

🌐 <https://www.irishrefugeecouncil.ie>

✉ info@irishrefugeecouncil.ie

NATIONAL ORGANISATIONS



Apply for: Immigration Registration, Immigration Permission, Visas, Citizenship, Asylum, refugees and subsidiary protection, Repatriation and voluntary return

CONTACT IRISH IMMIGRATION SERVICE:

- 📍 13- 14 Burgh Quay, Dublin 2 D02 XK70
- TRC renewals:**
- ✉ trcrenewals@ipo.gov.ie
- Accommodation queries:**
- ✉ ipasinbox@equality.gov.ie
- Labour Market Access Permission Queries:**
- ✉ LMAUqueries@justice.ie
- International protection appeals:**
- ✉ info@protectionappeals.ie
- Enquiries for Ukrainian citizens:**
- ✉ UkraineSupportMailbox@justice.ie



Intreo (The public employment service) is a single point of contact for all employment and income supports and services. Intreo can help you access a range of work experience and placement programmes

CONTACT INTREO:

- 📍 Government Buildings, Hebron Road, Kilkenny R95 NH73
- ☎ 0818 405 060
- ✉ kilkenney@welfare.ie



Legal Aid Board
An Bord Um Chúnamh Dílíthiúil

An application for legal services in relation to an asylum, subsidiary protection or related matter

CONTACT LEGAL AID:

- 📍 **Dublin:**
Smithfield Law Centre, 48/49 North Brunswick Street, Georges Lane, Dublin 7.
- ☎ Freephone: 1800 23 83 43
(01) 6469600
(01) 6469600
Fax: (01) 6710200
- ✉ Smithfieldlawcentre@legallaidboard.ie

- 📍 **Cork:**
North Quay House, Popes Quay, Cork.
- ☎ Freephone: 1800 202420
(021) 4554634
(021) 4554634
Fax: (021) 4557622
- ✉ lawcentrecorknorth@legallaidboard.ie

- 📍 **Galway:**
Seville House, New Dock Street, Galway.
- ☎ Freephone: 1800 502400
(091) 562480
(091) 562480
Fax: (091) 562599
- ✉ lawcentresevillehouse@legallaidboard.ie



NATIONAL ORGANISATIONS



MRCI is a national organisation working to advance the rights of migrant workers and their families at risk of exploitation, social exclusion and discrimination.

CONTACT MRCI:

- 📍 13 Lower Dorset Street Dublin 1
D01 Y893
- ☎ 01 8897570 | M: 083 075 5387
- 🌐 <https://www.mrci.ie/>



NARIC Ireland Foreign Qualifications
NARIC Ireland provides advice on the academic recognition of a foreign qualification by comparing it, where possible, to a major award type and level on the Irish National Framework of Qualifications (NFQ)

CONTACT NARIC:

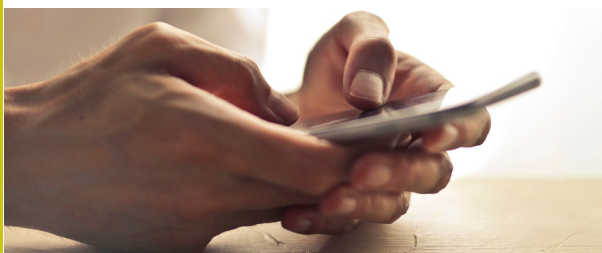
- 📍 Quality and Qualifications Ireland
26/27 Denzille Lane, Dublin 2,
D02 P266
- ☎ 01 905 8100
- 🌐 <https://qsearch.qqi.ie/>



NASC has a free phone line service for questions on immigration law in Ireland or reception conditions for international protection applicant.

CONTACT NASC:

- 📍 34 Paul Street, Cork,
T12 W14H
- ☎ Telephone: 021 427 3594
- ✉ reception@nascireland.org
- 🌐 <https://nascireland.org/>



Spirasi is Ireland's National Centre for Survivors of torture. They provide rehabilitation and support services to torture survivors and their families many of whom are seeking international protection. This service is referral only from a Doctor (GP) psychologist or psychiatrists. *Please note, due to high demand waiting time currently for an initial assessment is approximately 6 months.

CONTACT SPIRASI:

- 📍 213 North Circular Road,
Phibsborough Road, Dublin,
D07KH9C
- ☎ 01 838 9664
- 🌐 <https://www.spirasi.ie>

ORGANISATIONS WITH OFFICES IN KILKENNY



- Advice on services and supports available
- Work, employment, labour market access
- (CV's) support, including getting a verified mygov account
- Information on sports clubs and hobbies
- Advocacy

CONTACT KLP:

- 📍 8 Patricks Court, Patrick St, Kilkenny, R95X677
- ☎ 056 7752111
- 🌐 <https://www.cklp.ie/>

Citizens Information

Citizen information Board

For reliable information on your rights and supports available

- 📍 4 The Parade, Kilkenny, R95V052
- ☎ 0818 07 7910
- ✉ kilkenny@citinfo.ie
- 🌐 www.citizeninformation.ie



ETB – Kilkenny & Carlow

Education And Training Board provides:

- Adult Guidance - Guidance Counselling and Information to adults in relation to their education, training and career options. Our service is free of charge
- English language classes
- For a broad range courses of various length

CONTACT ETB:

- ✉ adultguidance@kkadulted.ie

Contact for English classes

- ✉ rachel.thornberry@kilkennycarl.owetb.ie
- 🌐 www.fetchcourse.ie



Money Advice & Budgeting Service

MABS is the Irish money advice service. Our service is free of charge.

We're here for you if you're struggling with debt and need help. You can get impartial advice from MABS to help you manage your money and take control of debt. We offer support online, over the phone and face to face.

CONTACT MABS:

- 📍 4 The Parade, Gardens, Kilkenny, R95 V052
- ☎ (0818) 072 610
- 🌐 <https://www.mabs.ie>

ORGANISATIONS WITH OFFICES IN KILKENNY



Failte Isteach – Kilkenny City

This community project delivers English language courses to members of immigrant communities in Kilkenny. Classes run on Wednesday and Friday mornings from 10am to 12pm (term time only). Classes are free and open to adults from all immigrant communities in Kilkenny and county. Prior registration is essential.

CONTACT FAILTE ISTEACH:

📍 Fr. McGrath Centre, St Josephs Road, Kilkenny R95POKK

📞 Teresa Delahunty: 086 192 7033



The Immigrant Support Clinic offers free information and one to one support for immigrant communities in Kilkenny. Immigration advice and support on:

- Registration
- Immigration Permission
- Visas
- Citizenship
- Family Reunification
- Housing list applications

CONTACT IMMIGRATION SUPPORT:

📍 Fr. McGrath Centre, St Josephs Road, Kilkenny R95POKK

📞 Samuel Morgan: 086 196 607



An Bord Um Chúnamh Dílthiúil
Legal Aid Board

Providing access to justice since 1979

Kilkenny Legal Aid Board is an independent, publicly funded organisation providing civil legal aid and advice, family mediation services, and administering three ad-hoc legal aid schemes connected with criminal matters. Offering Individuals means tested legal aid support

CONTACT LEGAL AID:

📍 Unit A, 1st Floor, Smithland Centre, Loughboy, Kilkenny

📞 056 7761611

🌐 www.legalaidboard.ie



ORGANISATIONS WITH OFFICES IN KILKENNY



The National Driver Licence Service (NDLS) now processes and issues Driving Licences and Permits. Applicants must attend in person at their local NDLS office when applying for a licence or permit.

CONTACT NDLS:

- 📍 **KILKENNY OFFICE**
Cillin Hill, Dublin Road, Kilkenny
You can make an appointment and get forms and information
- 🌐 info@ndls.ie
- ✉️ 0818 700 800
- 🌐 www.ndls.ie

DRIVING TEST

Enquiries, bookings etc. are made directly to the Road Safety Authority at:

- 📞 1890 40 60 40 | 096 78289 or 01 6375040
- 🌐 www.rsa.ie

THEORY TEST

Enquiries, bookings etc. are made directly to the Driver Theory Test Service at:

- 📞 1890 60 61 06
- 🌐 www.theorytest.ie

DRIVERS LICENCE INFORMATION

Available from citizen information centre:

- 🌐 <https://www.citizensinformation.ie/en/travel-and-recreation/motoring/driver-licensing/exchanging-foreign-driving-permit/>



Kilkenny Volunteer Centre
Information about volunteering opportunities in a variety of different organisations

CONTACT VOLUNTEER CENTRE:

- 📍 11 Irishtown, Kilkenny City. R95 KHR6
- 📞 089 2584946
- 🌐 <https://volunteerkilkenny.ie/>

Twilight



Twilight Community Group, through their International Cultural House offer services, projects and training programmes for all local, national and the diverse international communities now making Kilkenny their home. All programmes are developed in collaboration with the communities to ensure that they meet the needs of all.

CONTACT TWILIGHT GROUP:

- 📍 Unit 15, Business Centre, Hebron Business Park, 15A Hebron Rd, Leggetsrath West, Hebron, Co. Kilkenny, R95 DD29
- 🌐 <https://www.twilight.ie/>

ORGANISATIONS WITH OFFICES IN KILKENNY

FAMILY RESOURCE CENTRES

Family Resource Centres provide a range of services to address the needs of families such as family support, counselling, play therapy and childcare.

CENTRES:

- 📍 **Fr McGrath FRC**
St Josephs Road, Kilkenny City
Fr. McGrath Centre, St Josephs Road, Kilkenny R95POKK

☎ 056 775 1988

🌐 www.frmcgrathcentre.ie
- 📍 **NewPark FRC**
Newpark Close, NewPark Lower, Kilkenny City R95 PF63

☎ 056 772 3309

🌐 www.newparkclosefrc.com
- 📍 **The Mill FRC, Urlingford**
Main St, Urlingford, Co. Kilkenny, E41 E1W1

☎ 056 883 8466

🌐 <http://www.millfrcurlingford.com>
- 📍 **Droichead FRC Callan**
Mill Street, Callan, Co. Kilkenny, R95 V380

☎ 056 775 5660

🌐 admin@droicheadfrc.ie

KILKENNY LIBRARIES

- Borrowing books
- Computers
- Printing
- Online resources – online languages/learning/newspapers/e books/audiobooks etc.

LIBRARIES:

- 📍 **Kilkenny City Library,**
Johns Quay R95 XY65
- 📍 **Loughboy Library,**
Loughboy Shopping centre,
Waterford Road, Kilkenny R95 TD71
- 📍 **Urlingford Library,**
The Courthouse, Urlingford Co.
Kilkenny E41 A2X4
- 📍 **Thomastown Library,**
Marshes Street, Thomastown Co.
Kilkenny R95 HP26
- 📍 **Callan Library,**
Clonmel Road, Callan, Co. Kilkenny
R95 TW10
- 📍 **Castlecomer Library,**
Kilkenny Street, Co. Kilkenny R95 AH33
- 📍 **Graiguenamanagh Library,**
Convent Road, Graiguenamanagh
Co. Kilkenny R95 V342
- 📍 **Ferrybank Library**
Ferrybank Shopping Centre,
Ferrybank, via Waterford X91 D211



ORGANISATIONS WITH OFFICES IN KILKENNY

CHARITY SHOPS

Charity Shops are retail stores operated by a charitable organisation to raise money for a charity.

These shops sell second-hand goods donated by the public, such as clothing, books, toys, household items, and sometimes even furniture.

KILKENNY CHARITY SHOPS:

- 📍 **Enable Ireland Charity Shop**
39 – 34 St Kieran Street, Kilkenny
R95 DE72
- 📍 **Oxfam Charity Shop**
48 High Street, Kilkenny
R95 V4P8
- 📍 **Samaritans Charity Shop**
27 St Kierans Street, Kilkenny
R95 PPH4
- 📍 **Jack and Jill Charity Boutique**
12 Friary Street, Kilkenny
R95 DC99
- 📍 **Irish Cancer Society**
12 Parliament Street, Kilkenny
R95 HFR9
- 📍 **Vincent's Charity Shop**
1 Butt's Green, Gardens, Kilkenny,
R95 VK7X
- 📍 **NCBI Charity Shop**
The OK House 63 High Street
Kilkenny Co Kilkenny R95 TK49

BANKS AND CREDIT UNIONS

To open a bank account in Ireland, you will need at least one form of photographic identification (photo ID) to prove your identity and at least one document to prove your address.

KILKENNY BANKS AND CREDIT UNIONS

- 📍 **AIB Bank**
3 High Street, Kilkenny,
R95 A6YO
- 📍 **Bank of Ireland**
46 Parliament Street, Kilkenny
R95 K857
- 📍 **PTSB,**
High Street, Kilkenny,
R95 C6KH
- 📍 **St Canices Credit Union,**
78 High Street, Kilkenny, R95VW29



PUBLIC TRANSPORT IN KILKENNY

PUBLIC TRANSPORT IN KILKENNY

Bus service in Kilkenny

There are two services KK1 and KK2 that operate every 30 minutes Monday to Saturday, and Sunday 30/60 minutes.

TFI Leap Card is accepted on these services. A TFI Leap Card is a prepaid travel card that is the easiest way to pay your fare on public transport around Ireland. It is valid on most TFI services and commercial bus operators throughout Ireland.

