

Information Brochure	
Urgent Help and Supports	
50808 24 Hour Crisis Text Service Text Hello to 50808	
Samaritans 24 Hour National listening service Freephone 116 123	
St Lukes Hospital Kilkenny, Freshford Road, Kilkenny R95 FY71 Phone (056) 7785000	
Caredoc Emergency Care out of hours Doctor – you must phone first Caredoc Treatment Centre, Ayrfield Medical Park, Granges Road, Kilkenny R95 P2EF Phone 0818 300 365	
Garda – Police, Kilkenny Kilkenny Garda Station, Dominic Street, Kilkenny, R95 R291 056 7775000	
National Organisations	
IPAS - International Protection Accommodation Services (IPAS) manages the provision of temporary accommodation in Ireland. If you are an International Protection applicant and have a question about accommodation or related services.	Department of Children, Equality, Disability, Integration and Youth, Miesian Plaza, Lower Baggot Street, Dublin 2 Email: ipasinbox@equality.gov.ie
NASC NASC has a free phone line service for questions on immigration law in Ireland or reception conditions for international protection applicant.	34 Paul Street, Cork, T12 W14H Telephone: 021 427 3594 Email: reception@nascireland.org

<p>Irish Immigration Service</p> <p>Applying for</p> <ul style="list-style-type: none"> • Immigration Registration • Immigration Permission • Visas • Citizenship • Asylum, refugees and subsidiary protection • Repatriation and voluntary return 	<p>Department of Justice 13- 14 Burgh Quay Dublin 2 DO2 XK70</p> <p>TRC renewals: trcrenewals@ipo.gov.ie</p> <p>Accommodation queries: ipasinbox@equality.gov.ie</p> <p>Labour Market Access Permission Queries: LMAUqueries@justice.ie</p> <p>International protection appeals: info@protectionappeals.ie</p> <p>Enquiries for Ukrainian citizens: UkraineSupportMailbox@justice.ie</p>
<p>Migrant Rights Centre</p> <p>MRCI is a national organisation working to advance the rights of migrant workers and their families at risk of exploitation, social exclusion and discrimination.</p>	<p>13 Lower Dorset Street Dublin 1 DO1 Y893 01 8897570 083 075 5387</p>
<p>Spirasi is Ireland's National Centre for Survivors of torture. They provide rehabilitation and support services to torture survivors and their families many of whom are seeking international protection.</p> <p>This service is referral only from a Doctor (GP) psychologist or psychiatrists.</p> <p>Please note, due to high demand waiting time currently for an initial assessment is approximately 6 months.</p>	<p>213 North Circular Road Phibsborough Road Dublin</p> <p>01 8389664 D07KH9C</p>
<p>NARIC Ireland Foreign Qualifications</p> <p>NARIC Ireland provides advice on the academic recognition of a foreign qualification by comparing it, where possible, to a major award type and level on the Irish National Framework of Qualifications (NFQ)</p>	<p>Quality and Qualifications Ireland 26/27 Denzille Lane Dublin 2 D02 P266 Ireland 353 1 9058100</p>

Doras is an independent organisation working to promote and protect the rights of people from a migrant **background** in Ireland.

Doras Central Buildings

51a O'Connell Street,

Limerick. V94 W275

061 310328

Mobile: 083 0802378 (24/7)

Migrant Victim Support: 083 0086391

Ukraine Support Line: 083 0391819

Email: info@doras.org

Please call or Whatsapp (+353) 83 0802378 if you have a query or would like to make an appointment.

<p>Legal aid</p> <p>An application for legal services in relation to an asylum, subsidiary protection or related matter</p>	<p>Dublin:</p> <p>Smithfield law centre, 48/49 North Brunswick Street, Georges Lane, Dublin 7.</p> <p>Freephone: 1800 23 83 43 Phone: (01) 6469600(01) 6469600 Fax: (01) 6710200</p> <p>email: Smithfieldlawcentre@legalaidboard.ie</p> <p>Cork:</p> <p>North Quay House, Popes Quay, Cork.</p> <p>Freephone: 1800 202420 Phone: (021) 4554634(021) 4554634 Fax: (021) 4557622</p> <p>email: lawcentrecorknorth@legalaidboard.ie</p> <p>Galway:</p> <p>Seville House, New Dock Street, Galway.</p> <p>Freephone: 1800 502400 Phone: (091) 562480(091) 562480 Fax: (091) 562599</p> <p>email: lawcentresevillehouse@legalaidboard.ie</p>
<p>Organisations with Offices in Kilkenny</p>	
<p>KLP - Kilkenny LEADER Partnership</p> <ul style="list-style-type: none"> • Advice on services and supports available • Work, employment, labour market access • (CV's) support, including getting a verified mygov account • Information on sports clubs and hobbies • Advocacy 	<p>8 Patricks Court, Kilkenny R95X677</p> <p>056 7752111</p>

<p>Legal aid</p> <p>An application for legal services in relation to an asylum, subsidiary protection or related matter</p>	
<p>Immigrant Support Clinic</p> <p>The Immigrant Support Clinic offers free information and one to one support for immigrant communities in Kilkenny. Immigration advice and support on</p> <ul style="list-style-type: none"> • Registration • Immigration Permission • Visas • Citizenship • Family Reunification • Housing list applications 	<p>Location: Fr. McGrath Centre, St Josephs Road, Kilkenny R95POKK</p> <p>Open on Mondays from 10 am – 1 pm (Term time only).</p> <p>Contact Samuel Morgan 086 196 607</p>
<p>Faite Isteach – Kilkenny City</p> <p>This community project delivers English language courses to members of immigrant communities in Kilkenny. Classes run on Wednesday mornings from 10am to 12pm (term time only). Classes are free and open to adults from all immigrant communities in Kilkenny and county.</p>	<p>Location: upstairs in the Fr. McGrath Centre, St Josephs Road, Kilkenny R95POKK</p> <p>Contact Theresa Delahunty 086 192 7033</p>
<p>MABS – Money Advice & Budgeting Service</p> <p>MABS is the Irish money advice service. Our service is free of charge.</p> <p>We're here for you if you're struggling with debt and need help. You can get impartial advice from MABS to help you manage your money and take control of debt. We offer support online, over the phone and face to face.</p>	<p>4 The Parade, Gardens, Kilkenny, R95 V052 <u>(0818) 072 610</u></p>
<p>Citizen information Board</p> <p>For reliable information on your rights and supports available</p> <p>FLAC – Free Legal Advice Clinic.</p>	<p>Unit 2 Block 1 Patricks Court Kilkenny, R95 N28F</p> <p>0716077910</p> <p>Website www.citizeninformation.ie</p>
<p>Kilkenny Legal Aid Board</p> <p>Offering Individuals means tested legal aid support</p>	<p>Unit A, 1st Floor, Smithland Centre, Loughboy, Kilkenny</p> <p>www.legalaidboard.ie</p> <p>056 7761611</p>

DRIVING LICENCES

The National Driver Licence Service (*NDLS*) now processes and issues Driving Licences and Permits. Applicants must attend in person at their local NDLS office when applying for a licence or permit.

The Kilkenny office is at Cillin Hill, Dublin Road, Kilkenny You can make an appointment and get forms and information on-line at www.ndls.ie, Email: info@ndls.ie or Phone: 0818 700 800.

DRIVING TEST

Enquiries, bookings etc. are made directly to the Road Safety Authority at www.rsa.ie -

or phone: 1890 40 60 40, 096 78289 or 01 6375040.

THEORY TEST

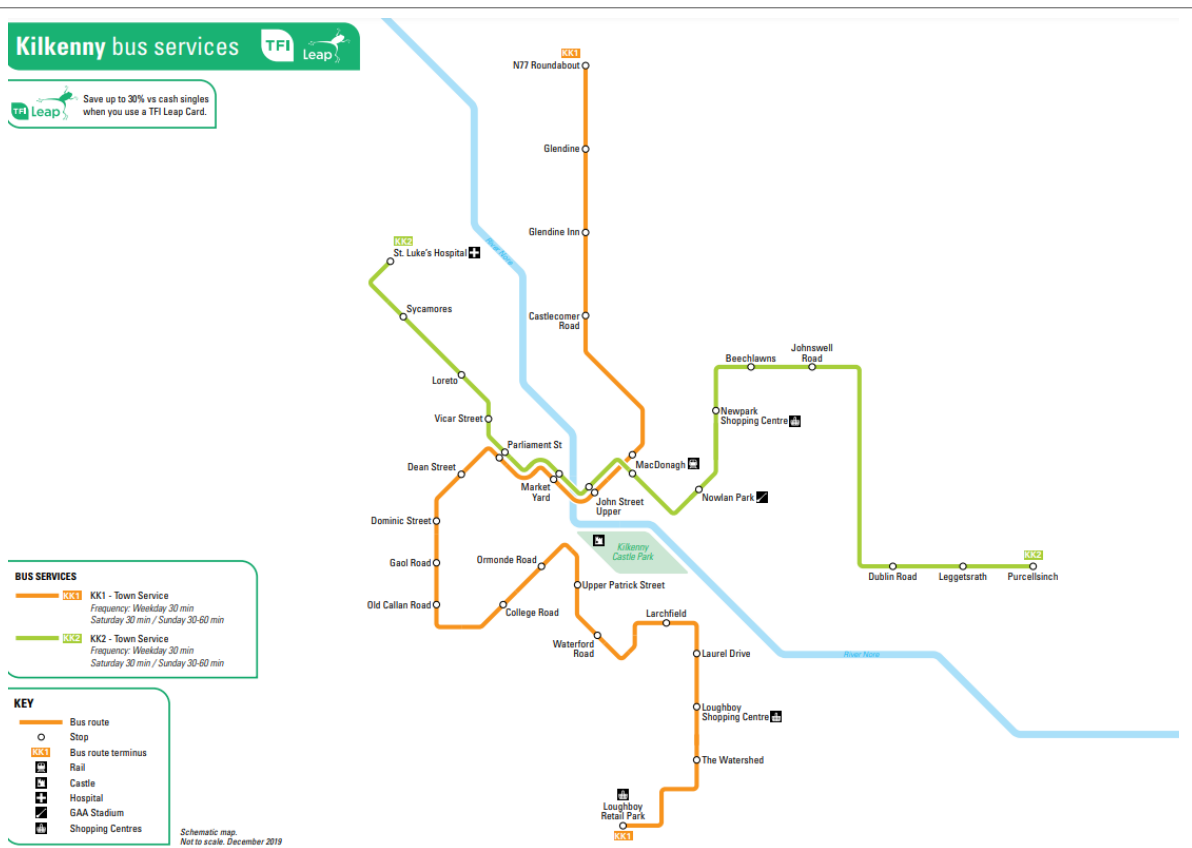
Enquiries, bookings etc. are made directly to the Driver Theory Test Service at www.theorytest.ie

or phone: 1890 60 61 06

<p>Family Resource Centre's Kilkenny</p> <p>Family Resource Centres provide a range of services to address the needs of families such as family support, counselling, play therapy and childcare.</p>	<p>Fr McGrath FRC</p> <p>St Josephs Road, Kilkenny City</p> <p>Fr. McGrath Centre, St Josephs Road, Kilkenny R95POKK</p> <p>056 7751988</p> <p>www.frmcgrathcentre.ie</p> <p>NewPark FRC</p> <p>Newpark Close, NewPark Lower, Kilkenny City R95 PF63 056 7723309</p> <p>www.newparkclosefrc.com</p> <p>The Mill FRC, Urlingford</p> <p>Main St, Urlingford, Co. Kilkenny, E41 E1W1</p> <p>056 883 8466</p> <p>http://www.millfrcurlingford.com/</p> <p>Droichead FRC Callan</p> <p>Mill Street, Callan, Co. Kilkenny, R95 V380</p> <p>056 775 5660</p> <p>admin@droicheadfrc.ie</p>
<p>Intreo (the Public Employment Service) is a single point of contact for all employment and income supports and services</p>	<p>Government Buildings, Hebron Rd, Kilkenny, R95 NH73</p> <p>(0818) 405 060</p>
<p>ETB – Kilkenny & Carlow Education And Training Board</p> <p>Adult Guidance - Guidance Counselling and Information to adults in relation to their education, training and career options. Our service is free of charge</p> <p>English language classes</p> <p>For a broad range courses of various length</p>	<p>Contact for adult guidance</p> <p>adultguidance@kkadulthood.ie</p> <p>Contact for English classes</p> <p>Email mary.steed@kilkennycarlowetb.ie</p> <p>www.fetchcourse.ie</p>
<p>Kilkenny Volunteer Centre</p> <p>Information about volunteering opportunities in a variety of different organisations</p>	<p>11 Irishtown, Kilkenny City. R95 KHR6</p> <p>089 2584946</p>

<p>Kilkenny Libraries</p> <ul style="list-style-type: none"> • Borrowing books • Computers • Printing • Online resources Online resources – online languages/learning/newspapers/ebooks/audiobooks etc. 	<p>Kilkenny City Library – Johns Quay R95 XY65</p> <p>Loughboy Library, Loughboy Shopping centre, Waterford Road, Kilkenny R95 TD71</p> <p>Urlingford Library, The Courthouse, Urlingford Co. Kilkenny E41 A2X4</p> <p>Thomastown Library – Marshes Street, Thomastown Co. Kilkenny R95 HP26</p> <p>Callan Library – Clonmel Road, Callan, Co. Kilkenny R95 TW10</p> <p>Castlecomer Library – Kilkenny Street, Co. Kilkenny R95 AH33</p> <p>Graiguenamanagh Library – Convent Road, Graiguenamanagh Co. Kilkenny R95 V342</p> <p>Ferrybank Library – Ferrybank Shopping Centre, Ferrybank, via Waterford X91 D211</p>
<p>Charity Shops - is a retail store operated by a charitable organization. These shops sell second-hand goods donated by the public, such as clothing, books, toys, household items, and sometimes even furniture.</p>	<p>Enable Ireland Charity Shop 39 – 34 St Kieran Street, Kilkenny R95 DE72</p> <p>Oxfam Charity Shop 48 High Street, Kilkenny R95 V4P8</p> <p>Samaritans Charity Shop 27 St Kierans Street, Kilkenny R95 PPH4</p> <p>Jack and Jill Charity Boutique 12 Friary Street, Kilkenny R95 DC99</p> <p>Irish Cancer Society 12 Parliament Street, Kilkenny R95 HFR9</p> <p>Vincents Charity Shop 17 Castlecomer Road, Kilkenny R95 TK 27</p> <p>NCBI Charity Shop 7 Ormondes Road, Kilkenny R95 V8DE</p>

<p>Banks and Credit Union in Kilkenny</p> <p>To open a bank account in Ireland, you will need at least one form of photographic identification (photo ID) to prove your identity and at least one document to prove your address.</p>	<p>AIB Bank, 3 High Street, Kilkenny R95 A6YO</p> <p>Bank of Ireland, 46 Parliament Street, Kilkenny R95 K857</p> <p>PTSB, High Street, Kilkenny R95 C6KH</p> <p>St Canics Credit Union 78 High Street, Kilkenny R95VW29</p>
<p>Drivers licence https://www.citizensinformation.ie/en/travel-and-recreation/motoring/driver-licensing/exchanging-foreign-driving-permit/</p>	
<p style="text-align: center;">Public Transport in Kilkenny</p> <p>Bus service in Kilkenny</p> <p>There are two services KK1 and KK2 that operate every 30 minutes Monday to Saturday, and Sunday 30/60 minutes.</p> <p>TFI Leap Card is accepted on these services. A TFI Leap Card is a prepaid travel card that is the easiest way to pay your fare on public transport around Ireland. It is valid on most TFI services and commercial bus operators throughout Ireland.</p>	



Drivers licence

<https://www.citizensinformation.ie/en/travel-and-recreation/motoring/driver-licensing/exchanging-foreign-driving-permit/>

